

**IMPORTANT PHONE NUMBERS FOR PARKLAND COMMUNITY HEALTH  
PLAN, INC.**

	Medicaid STAR	CHIP	Website
<b>Provider Relations/Member Services</b>			
Dallas	1-888-672-2277	1-888-814-2352	<a href="https://www.parklandhmo.com/">https://www.parklandhmo.com/</a>
Fax	1-866-510-3710	1-866-510-3710	
<b>24-Hour Nurse Line</b>			
Dallas	1-888-667-7890 or 214-266-8773	1-800-357-3162 or 214-266-8766	<a href="https://www.parklandhmo.com/">https://www.parklandhmo.com/</a>
<b>Miscellaneous</b>			
<b>Medical Management</b>			<a href="https://www.parklandhmo.com/">https://www.parklandhmo.com/</a>
Dallas	1-888-672-2277	1-888-814-2352	
Acute Services Fax	1-800-240-0410	1-800-240-0410	
<b>Claims Administration</b>			
Dallas	1-888-672-2277	1-888-814-2352	
Fax	1-866-510-3710	1-866-510-3710	
<b>Medicaid Eligibility Verification</b>	1-800-925-9126 AIS	1-800-925-9126 AIS	
<b>STAR Helpline</b>	1-800-964-2777		
<b>CHIP Helpline</b>		1-800-647-6558	
<b>Relay of Texas TDD/TT</b>	1-800-735-2989	1-800-735-2989	
<b>Vendor Drug Program (Provider RX Issues)</b>	1-800-435-4165		
<b>Vendor Drug Program (Prior Authorizations)</b>	1-877-PA Texas		
<b>Navitus (Pharmacy Benefits Manager)</b>	1-888-672-2277	1-888-814-2352	<a href="http://www.navitus.com/">http://www.navitus.com/</a>
<b>Logisticare - Transportation</b>	1-855-687-3255		
<b>Superior (Vision)</b>	1-800-879-6901	1-800-879-6901	<a href="https://superiorvision.com/">https://superiorvision.com/</a>
<b>Beacon (Behavioral Health)</b>	1-800-945-4644	1-800-945-4644	<a href="https://www.beaconhealthoptions.com/members/login/">https://www.beaconhealthoptions.com/members/login/</a>
<b>DentaQuest</b>	1-800-516-0165	1-800-508-6775	<a href="http://www.dentaquest.com/state-plans/regions/texas/">http://www.dentaquest.com/state-plans/regions/texas/</a>
<b>MCNA Dental</b>	1-855-691-6262	1-855-691-6262	<a href="https://www.mcnatx.net/en/home/">https://www.mcnatx.net/en/home/</a>