



**Provider Relations Contact Information**

**Provider Relations Hotlines:** Available Monday – Friday, 8am-5pm CST

- HEALTHfirst                    1-888-672-2277
- KIDSfirst                        1-888-814-2352

*Providers also have 24-hour service available by utilizing self-service tools such as our interactive voice response (IVR) system and provider portal for eligibility and benefit questions.*

**Effective July 1, 2020 PCHP Provider Relations territories and contacts will transition to the following Provider Business Consultants:**

<b>Provider Business Consultant</b>	<b>Contact Information</b>	<b>Cities</b>
PCHP Provider Relations	<a href="mailto:PCHP.ProviderRelations@phhs.org">PCHP.ProviderRelations@phhs.org</a> Please email to determine assigned Provider Business Consultant	Dallas
Sabrina Lowery	<a href="mailto:Sabrina.Lowery@phhs.org">Sabrina.Lowery@phhs.org</a> 214.266.2126	Balch Springs, Cedar Hill, Corsicana, Desoto, Duncanville, Ennis, Gun Barrel City, Kaufman, Kerens, Lancaster, Mabank, Midlothian, Red Oak, Waxahachie
Sherron (Shon) Peace	<a href="mailto:Sherron.Peace@phhs.org">Sherron.Peace@phhs.org</a> 214.266.2105	Addison, Allen, Carrollton, Coppell, Denton, Farmers Branch, Frisco, Irving, Lewisville, McKinney, Plano, Prosper, Richardson, Wylie
Teenu Maliyil	<a href="mailto:Teenu.Maliyil@phhs.org">Teenu.Maliyil@phhs.org</a> 214.266.2018	Anna, Commerce, Crandall, Farmersville, Forney, Garland, Greenville, Irving, Mesquite, Quinton, Rockwall, Rowlett, Royce City, Seagoville, Sunnyvale